

We're on
the way.
ServiceLink

You've come to the right place.™

 Highwoods®
PROPERTIES



All the support you need.

When you have a maintenance issue, you don't want to wait. We understand. That's why we developed **ServiceLink**, our unique system for managing the real-time flow of information between you and your Highwoods support team. It lets us quickly and efficiently respond to your needs, take care of any issues and ensure your complete satisfaction.

- > Telephone or online system access.
- > Wireless notification to your service technician.
- > Online, real-time tracking of work order status.



We'll make
this fast.

ServiceLink is built for speed.

- > Immediate access to your knowledgeable Highwoods team, by phone or online.
- > Faster response times to your maintenance requests, by experienced service technicians who know your building, and understand your individual needs.
- > Real-time access to information, directly through your web browser.



It's all at
your fingertips.

It's easy to take advantage of online access – just go to **highwoods.com**, select **ServiceLink**, enter your login name and password, and you can:

- > Create a work order request that's immediately routed to your service technician's handheld device during business hours.
- > Track your work order and get an up-to-the-minute report on what's happening.



It's your call.

If you prefer, you can make your service request by phone – just call the local customer service number in your area.

Local Customer Service Numbers

Atlanta	[404] 443-1852	Greensboro	[336] 605-5338
Kansas City	[816] 960-6200	Memphis	[901] 683-2447
Nashville	[615] 320-7033	Orlando	[407] 849-2622
Raleigh	[919] 872-4922	Richmond	[804] 290-2145
Tampa	[813] 673-6050	Winston-Salem	[336] 762-2099

For any questions about ServiceLink, or for a guided tour of the system, contact Customer Service via email at customerservice@highwoods.com.



ServiceLink
with a smile.

For us, it's personal. That's why every member of our team is committed to providing you with the best service — as quickly as possible.

We look forward to hearing from you, whether you have a question, need some information, or really want to see us right away.



ServiceLink
Great service starts here.